



Lloyd's Register Quality Assurance, Inc. (LRQA) has reviewed Chevron's Operational Excellence Management System (OEMS) against the requirements of the international Environmental Management Systems Standard, ISO 14001:2004 and the internationally recognized specification for occupational health and safety management systems, OHSAS 18001:1999. The objectives were to evaluate the design of OEMS to confirm that it addresses the intent of the requirements and to review the extent to which OEMS expectations have been translated into management system processes throughout the organization. The review was carried out by EH&S Management System Lead Auditors, experienced in the energy sector and familiar with the operation of large, global corporations.

Objective evidence was available to support the following findings:

- The design of the Operational Excellence Management System is aligned with the underlying principles of ISO 14001 and OHSAS 18001 and has addressed each of the individual management system elements
- The scope of OEMS goes beyond the respective scopes of ISO 14001 and OHSAS 18001 by establishing additional expectations including the implementation of processes related to security, efficiency, legislative and regulatory advocacy, community outreach and product stewardship
- OEMS establishes high expectations for leaders, the integration of Operational Excellence with business planning, and the use of a structured model for business units to develop their OE processes
- Safety and environmental performance within Chevron's operations has improved since the deployment of OEMS
- At the locations visited, individuals at all levels demonstrated commitment toward OEMS implementation

It is concluded by LRQA that the design of OEMS fully addresses, and in some respects goes beyond, the requirements of ISO 14001 and OHSAS 18001. Key strengths of OEMS include high expectations for leaders and strong integration with business planning.

November 3, 2005

President, LRQA Americas