



# Always Committed to Operational Excellence

## Speaker 1

Operational excellence is part of who we are. It's what we do on a daily basis. It's part of what makes Chevron, Chevron.

## Speaker 2:

We do every task the right way, every time. We try to teach that to our new hires. Especially people that are new to Chevron. We want to ingrain that culture in them. We are connected within Chevron so not only do we want to make sure that we go home to our families, but we want to make sure that our Chevron family goes home to their families.

## Speaker 3:

This is my home. This is where I live. I dive the waters around this refinery. I always want to do what I can to protect the environment and this community, not just for my future but for everyone.

## Speaker 4:

Safety is a foundation of everything that we do here. Without operating safely, we're just not allowed to be in the marketplace.

## Speaker 5:

I put the safety and physical integrity of our workforce in first place.

## Speaker 6:

We work in a business field with risk and we manage those risks by having procedures in place and also communicating to our workforce that the risk is real and we want them to have a sense of vulnerability because if they feel that something can happen to me, then they're more apt to follow our policies, follow our procedures, and not drift away from our standards.

## Speaker 2:

All of our tenets began with the word always, which is a very powerful word.

## Speaker 7:

Small job or large job, it's the same. You do it always the right way.

## Speaker 8:

There is always time to do it right.

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**Speaker 9:**

There's always time to do it right. It is the most efficient way to do things. Sometimes we think it takes a little bit longer, but if we do it the right way, it's always the most successful way.

**Speaker 10:**

We operate in a safe and environmentally friendly way, because our community's important to us. Without our community, we wouldn't be here.

**Speaker 11:**

My family relies on me. My wife, my children, my grandchildren. They expect me to come home from work every day.

**Speaker 1:**

When you walk in the door and you run into hugs, you definitely know they want you to come home. It's not just me anymore. It's a larger family and that's both the Chevron family here and also a personal family.

**Speaker 12:**

In the end it comes down to people. That's why we focus so much attention on OE, is to make sure that all those people can go home safely every night and the only way to be successful is we're constantly looking out for each other, worried about each other, and we're all focused on making sure everyone goes home safely every night.