



# **united states supplemental privacy statement for residents of california, colorado, connecticut, utah, and virginia**

**effective date: September 6, 2023**

## **introduction**

Chevron Corporation and its wholly owned subsidiaries (together, “Chevron”) are committed to protecting your privacy. This Supplemental Privacy Statement (the “Supplement”) supplements our [Chevron Privacy Statement](#) and describes how we collect, use, and disclose personal information relating to California, Colorado, Connecticut, Utah, and Virginia residents, including when they use the Chevron websites (the “Sites”) and our mobile applications (the “Apps,” collectively with the Sites, the “Services”). For purposes of this Supplement, “personal information” is information that identifies you as an individual or relates to an identifiable individual.

This Supplement does not address our handling of personal information relating to current and former employees, job applicants, contractors, and similar individuals. For California residents, you can find additional information regarding our handling of such personal information by visiting

our relevant California notice posted on [careers.chevron.com](https://careers.chevron.com) or through our internal HR site or by contacting [privacy@chevron.com](mailto:privacy@chevron.com).

## **collection, processing, disclosure, and sharing of personal information**

The following chart details the categories of personal information we collect and process, as well as the categories of personal information we disclose to third parties for our operational business purposes, including within the 12 months preceding the date this Supplement was last updated. The chart also details the categories of personal information that we “share” for purposes of cross-contextual behavioral or targeted advertising, including within the 12 months preceding the date this Supplement was last updated.

We do not “sell” personal information, as defined under applicable law. We do disclose personal information in certain instances for our marketing purposes. For example, we may engage third parties to help us deliver interest-based advertisements to you and may make use of third-party tracking technologies or other online marketing services. These activities may be considered targeted advertising or “sharing” for purposes of cross-contextual behavioral advertising under applicable law.

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Categories of Personal Information	Disclosed to Which Categories of Third Parties for Business Purposes <i>(See the chart below for a description of each category of third party)</i>	Shared with Which Categories of Third Parties for Cross-Contextual Behavioral or Targeted Advertising	Processing Purposes <i>(See the chart below for a description of each Processing Purpose)</i>
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**Identifiers**, such as:

- Contact information: name, postal address, email address, telephone number, information regarding contest entries, event registration, and rewards or loyalty program participation
- Government-issued ID: state and national identification numbers
- Unique personal identifiers: IP address, cookies, online identifiers and device numbers that can

- Internal parties and external business partners
- Service providers
- Select corporate, promotional, rewards or loyalty partners
- Transactional partners
- Third parties in connection with acquisitions

Ad networks; social media platforms

- Operate, evaluate and improve our business
- Prevent fraudulent or other criminal activity
- Respond to your request for information, order, or support
- Administer the Sites and Services
- Administer or fulfil a

reasonably be linked or associated with a particular consumer, information used to create your accounts through the Services (such as username and password)

- or divestitures
- Other users on collaborative Sites
- Government and regulatory authorities

- rewards or loyalty program or similar offer
- Meet legal, regulatory, and compliance obligations
- Conduct marketing
- Manage site visits and securing persons and property

*Note:* We use Government-issued ID only to meet legal, regulatory, and compliance obligations or for security purposes.

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**Personal information covered by the California customer records law, such as:**

- Contact Information: name, postal address, email address, telephone number
- Government-issued ID: state and national identification numbers
- Financial Information: financial account number and other payment and financial information

- Internal parties and external business partners
- Service providers
- Select corporate, promotional, rewards or loyalty partners
- Transactional partners
- Third parties in connection with acquisitions or divestitures
- Other users on collaborative Sites
- Government and

None

- Operate, evaluate and improve our business
- Prevent fraudulent or other criminal activity
- Respond to your request for information, order, or support
- Administer the Sites and Services
- Administer or fulfil a rewards or loyalty program or similar offer
- Meet legal, regulatory, and

regulatory  
authorities

compliance  
obligations

- Conduct marketing
- Manage site visits and securing persons and property

*Note:* We use Government-issued ID only to meet legal, regulatory, and compliance obligations or for security purposes.

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**Protected Class**

**Information**, such as characteristics of protected classifications under California or federal law, such as biographical, demographic, and professional information (including date of birth, age, gender), and information regarding

- Internal parties and external business partners
- Service providers
- Select corporate, promotional, rewards or

None

- Operate, evaluate and improve our business
- Prevent fraudulent or other criminal activity
- Respond to your request for

your ethnicity, nationality and country of residence that allows us to comply with government reporting requirements, support diversity initiatives, or determine your eligibility under export control regulations to receive information about certain technologies

loyalty partners

- Transactional partners
- Third parties in connection with acquisitions or divestitures
- Government and regulatory authorities

information, order, or support

- Administer the Sites and Services
- Administer or fulfil a rewards or loyalty program or similar offer
- Meet legal, regulatory, and compliance obligations

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**Commercial Information,** such as transaction information and purchase history, including purchases considered, consuming histories or tendencies, your inquiries about, feedback on and orders for our products and services

- Internal parties and external business partners
- Service providers
- Select corporate, promotional, rewards or

None

- Operate, evaluate and improve our business
- Prevent fraudulent or other criminal activity
- Respond to your request for information,

loyalty partners		order, or support
• Transactional partners		• Administer the Sites and Services
• Third parties in connection with acquisitions or divestitures		• Administer or fulfil a rewards or loyalty program or similar offer
• Other users on collaborative Sites		• Meet legal, regulatory, and compliance obligations
• Government and regulatory authorities		• Conduct marketing

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<b>Biometric Information,</b> such as imagery of your fingerprint, face, and voice recordings, from which an identifier template, such as a face print, a minutiae template or a voiceprint can be extracted	<ul style="list-style-type: none"> <li>• Internal parties and external business partners</li> <li>• Service providers</li> <li>• Government and regulatory authorities</li> </ul>	None	<ul style="list-style-type: none"> <li>• Operate, evaluate and improve our business</li> <li>• Prevent fraudulent or other criminal activity</li> <li>• Respond to your request for</li> </ul>
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information,  
order, or  
support

- Administer the Sites and Services
- Meet legal, regulatory, and compliance obligations
- Manage site visits and securing persons and property

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**Internet or network activity information**, such as information about your devices, browsing actions and usage patterns, including across online channels and third-party websites that we obtain through the use of cookies, web beacons and similar technologies

- Internal parties and external business partners
- Service providers
- Select corporate, promotional, rewards or loyalty partners

Ad networks; social media platforms

- Operate, evaluate and improve our business
- Prevent fraudulent or other criminal activity
- Respond to your request for information,

- Transactional partners
  - Third parties in connection with acquisitions or divestitures
  - Government and regulatory authorities
- order, or support
  - Administer the Sites and Services
  - Administer or fulfil a rewards or loyalty program or similar offer
  - Meet legal, regulatory, and compliance obligations
  - Conduct marketing

**Geolocation Data**, such as the site, time, and date of purchases or data derived from your IP address, country and zip code.

We may also collect the precise geolocation of your mobile device where we have provided notice and obtained your

- Internal parties and external business partners
- Service providers
- Select corporate, promotional, rewards or Ad networks; social media platforms

- Operate, evaluate and improve our business
- Prevent fraudulent or other criminal activity
- Respond to your request for

consent, where required under applicable law.

loyalty partners

- Transactional partners
- Third parties in connection with acquisitions or divestitures
- Government and regulatory authorities

information, order, or support

- Administer the Sites and Services
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**Audio/Video Data**, Audio, electronic, visual, thermal, and similar information, such as video or audio recordings of company

- Internal parties and external business partners

None

- Operate, evaluate and improve our business

conference calls or customer service calls, and security footage and video recordings captured at our facilities or company events.

At certain Chevron retail stations, we may use dedicated cameras and/or process video footage during a limited retention window to generate de-identified information regarding retail traffic, consumer behavior, aisle traffic, and purchasing patterns.

Thermal images may be captured in connection with certain company operations or company demonstrations of related technology for public audiences (Chevron STEM Zone educational exhibits, for example).

- Service providers
- Third parties in connection with acquisitions or divestitures
- Government and regulatory authorities

- Prevent fraudulent or other criminal activity
- Respond to your request for information, order, or support
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persons and  
property

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<b>Employment Information.</b> Professional or employment-related information, such as business contact information, job title, and current employer	<ul style="list-style-type: none"><li>• Internal parties and external business partners</li><li>• Service providers</li><li>• Select corporate, promotional, rewards or loyalty partners</li><li>• Transactional partners</li><li>• Third parties in connection with acquisitions or divestitures</li><li>• Other users on collaborative Sites</li><li>• Government and</li></ul>	None	<ul style="list-style-type: none"><li>• Operate, evaluate and improve our business</li><li>• Prevent fraudulent or other criminal activity</li><li>• Respond to your request for information, order, or support</li><li>• Administer the Sites and Services</li><li>• Administer or fulfil a rewards or loyalty program or similar offer</li><li>• Meet legal, regulatory, and</li></ul>
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regulatory  
authorities

compliance  
obligations

- Conduct marketing
- Manage site visits and securing persons and property

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**Inferences** drawn from any of the personal information listed above to create a profile about, for example, an individual's preferences or characteristics.

- Internal parties and external business partners
- Service providers
- Third parties in connection with acquisitions or divestitures
- Government and regulatory authorities

None

- Operate, evaluate and improve our business
- Prevent fraudulent or other criminal activity
- Respond to your request for information, order, or support
- Administer the Sites and Services
- Administer or fulfil a rewards or

- loyalty
- program or similar offer
- Conduct marketing

**Sensitive Personal Information**

- Government-issued IDs: Personal information that reveals an individual's state or national identification number
- Account login and payment information: Account log-in in combination with any required security or access code, password, or credentials allowing access to an account
- Precise/specific geolocation information
- Racial or ethnic origin, data revealing citizenship

- Internal parties and external business partners
- Service providers
- Transactional partners
- Third parties in connection with acquisitions or divestitures
- Government and regulatory authorities

None

Please see the section below, entitled **"purposes for collecting, processing, and disclosing sensitive personal information."**

- Biometric information used for the purpose of uniquely identifying an individual
- The contents of mail, email, and text messages unless Chevron is the intended recipient of the communication.

## purposes for collecting, processing, disclosing, and sharing personal information

Purpose	Examples of Processing Activities
<b>Operate, evaluate and improve our business</b>	We may use the personal information we collect about you to administer, enhance and improve our products and services, develop new products, services, sites, and apps, manage our communications and customer relationships, and perform accounting, auditing, billing, reconciliation, collection and similar activities.
<b>Prevent fraudulent or other criminal activity</b>	We may use the personal information we collect about you to verify your identity, protect against and prevent fraud and other unlawful activity, unauthorized transactions, claims and other liabilities, for safety and security purposes, and to manage risk exposure and quality.
<b>Respond to your request for information,</b>	When you contact us, we collect information necessary to respond to your request, grant you access to a product or service, and provide you with support. For instance, we



Purpose	Examples of Processing Activities
<b>order, or support</b>	may collect your name and contact information, payment and partner rewards program account number and/or rewards or loyalty program eligibility information, and details about the fulfillment delivery and invoicing of your order, and we may include client satisfaction survey information. We may retain such information for administrative purposes, to defend our rights, and to manage our relationship with you.
<b>Administer the Sites and Services</b>	When entering one of our Sites, or using another of the Services, we will record information necessary to provide you with access, for the operation of the Services and for us to comply with security and legal requirements in relation to operating our site, such as passwords, IP address and browser settings. We also collect information about your activities during your visit in order to personalize your experience, such as recording your preferences and settings, and to collect statistics to help us improve and further develop our Services, as well as other products and services.
<b>Administer or fulfil a rewards or loyalty program or similar offer</b>	When you enroll in one of our rewards or loyalty programs, or participate in a similar contest, promotion, survey or offer, we may collect information in order to administer or fulfill such program or offer.
<b>Meet legal, regulatory, and compliance obligations</b>	We may use personal information we collect about you to conduct investigations and comply with and enforce applicable legal requirements, relevant industry standards, contractual obligations and our policies and terms.

Purpose	Examples of Processing Activities
<b>Conduct marketing</b>	When you register for an event, we may collect information in connection with the event organization and during an event, such as your participation in sessions and survey results. We may combine the personal information we collect to develop aggregate analysis and business intelligence for conducting our business and for marketing and personalization purposes.
<b>Manage site visits and securing persons and property</b>	We may register individuals visiting our sites and locations (name, identification and contact information) and use camera supervision for reasons of security and safety of persons and belongings, as well as for regulatory purposes.

## personal information sales and sharing

**Categories of Third Parties and Purposes for Sharing:** We do not sell your personal information for monetary profit. However, we do engage in certain information disclosure activities that may be considered “sharing” under California Law. For instance, Chevron engages third parties to help us deliver internet-based advertisements to you and may make use of third-party tracking technologies or other online marketing services. We do not knowingly share the personal information of consumers under 16 years of age. In the preceding twelve (12) months, we have shared the following personal information:

Category	Business or Commercial Purpose	Categories of Third Parties to Whom Personal Information was Disclosed That May be Considered a “Sharing” Under California Law
Identifiers	<ul style="list-style-type: none"> <li>To provide you with personal advertising and content</li> </ul>	<ul style="list-style-type: none"> <li>Advertisers and advertising networks</li> </ul>
Geolocation Information	<ul style="list-style-type: none"> <li>To provide you with personal advertising and content</li> </ul>	<ul style="list-style-type: none"> <li>Advertisers and advertising networks</li> </ul>
Internet or other similar network activity	<ul style="list-style-type: none"> <li>To provide you with personal advertising and content</li> </ul>	<ul style="list-style-type: none"> <li>Advertisers and advertising networks</li> </ul>

You may opt-out of such disclosures of your personal data to third parties and relating to your use of specific Chevron websites by choosing the “Do not share my personal information” button in the cookie banner for the specific company websites you may visit OR (where you have previously opted to accept all cookies on one of our sites) by updating your cookie preferences by navigating to the floating “cookie icon” appearing in your browser or, alternatively, clicking the “Manage Cookies Preferences” link at the bottom of the applicable company webpages you visit, depending on the site.

## personal information disclosure

We disclose personal information to the following categories of third parties:

Category of Third Party	Description
<b>Internal parties and external business partners</b>	We may disclose personal information to our subsidiaries, affiliates, joint venture partners, and, where appropriate, with selected partners for a business purpose such as providing you with products or services, facilitating your transactions, or fulfilling your requests.
<b>Service providers</b>	Chevron contracts with other companies to provide services on our behalf, including, but not limited to, hosting the Services, sending out information, processing transactions, analyzing our Sites and administering and fulfilling our loyalty and rewards programs.
<b>Select corporate, promotional, rewards or loyalty partners</b>	Chevron may offer sweepstakes, contests, promotions, rewards or loyalty programs (each, an "Offer") that provide eligible members with certain awards and specific benefits. By participating in an Offer, you agree to the terms, conditions, and/or official rules that govern that Offer. If you choose to participate in an Offer, personal information may be disclosed to third parties, including select partners, in connection with the administration of the Offer, including, without limitation, tracking and redemption of rewards and as may be required by applicable law. Please be advised that the third party's own privacy policy may apply to its use of your personal information pursuant to your enrollment and participation in an Offer.

Category of Third Party	Description
<b>Transactional partners</b>	In connection with certain transactions, we may disclose personal information to financial institutions, government entities, and shipping companies or postal services involved in fulfilling the transaction.
<b>Third parties in connection with acquisitions or divestitures</b>	Circumstances may arise where for strategic or other business reasons Chevron decides to sell, buy, merge, or otherwise reorganize particular businesses. Such a transaction may involve the disclosure of personal information to prospective or actual purchasers.
<b>Other users on collaborative Sites</b>	Some of our Sites promote collaboration among registered users with respect to a particular area or topic. On those Sites, we may disclose your username to other participants to label comments or suggestions that you make as yours.
<b>Government and regulatory authorities</b>	We may disclose personal information to authorities if required to do so by law, regulation, subpoena, court order, warrant or similar legal process or in the good-faith belief that such action is necessary to protect and defend our rights or property, or in urgent circumstances to protect the personal safety of any individual.

## **retention of personal information**

We retain personal information, including sensitive personal information, for as long as needed or permitted in light of the purposes for which it was collected. When determining the retention period, we take into account various criteria, including: the length of time we have an ongoing relationship

with you and provide the Services to you; the legitimate business purposes for which we collect and process personal information as described in this Supplement and the Chevron Privacy Statement, including retention of information related to the defense and pursuit of legal claims; and whether we are subject to a legal obligation that requires us to retain records.

## **sources of personal information**

We collect personal information directly from you, automatically from your device, and from third-party sources, including publicly available websites (such as LinkedIn), our business partners, and marketing companies.

## **privacy rights and requests**

You may, subject to applicable law, make the following requests:

1. To know whether we process personal information about you, and to access such personal information. If you are a California resident, you may also request that we disclose to you the following information:
  - a. The categories of personal information we collected about you and the categories of sources from which we collected such personal information;
  - b. The business or commercial purpose for collecting or "sharing" personal information about you;
  - c. The categories of personal information about you that we "shared" and the categories of third parties with whom we "shared" such personal information; and
  - d. The categories of personal information about you that we otherwise disclosed, and the categories of third parties to whom we disclosed such personal information.
2. To correct inaccuracies in personal information about you.
3. To have personal information about you deleted.

4. To receive the specific pieces of personal information about you, including a copy of such information in a portable format.
5. To opt out of targeted advertising, including the “sharing” of personal information about you for cross-contextual behavioral advertising.

You have the right not to be unlawfully discriminated against for exercising your privacy rights.

## **how to exercise your privacy rights**

**You can submit a request by calling (toll free) +1 844 338 3905 or submitting a request through our online [webform](#).** We will verify and respond to your request consistent with applicable law, taking into account the type and sensitivity of the personal information subject to the request. We may decline to honor your request where an exception applies. We may need to request information from you to verify a request, in order to verify your identity and protect against fraudulent requests. For example, we may ask for your phone number and email address to confirm your request and your state of residency to determine the requirements applicable to your specific request. If you maintain a password-protected account with us, we may verify your identity through our existing authentication practices for your account and require you to re-authenticate yourself before disclosing or deleting your personal information. You may make a request on behalf of a child who is under 13 years old if you are the child’s parent or legal guardian. If you make a request to delete, we may ask you to confirm your request before we delete your personal information.

**We do not sell personal information (including sensitive personal information), as defined under applicable law. We have not engaged in such activity in the 12 months preceding the date this Supplement was last updated.** Without limiting the foregoing, we do not sell or knowingly “share”

personal information (including sensitive personal information) of minors under 16 years of age.

To request to opt out of any future “sharing” of your personal information for purposes of cross-contextual behavioral advertising, or any future processing for purposes of targeted advertising, you may click [Manage Cookie Preferences](#)

We also process opt-out preference signals, such as the Global Privacy Control. These signals set your opt-out preferences only for the particular browser or device you are using. For information about how to use the Global Privacy Control, please visit <https://globalprivacycontrol.org/>.

### **appeal process**

If you are a Colorado, Connecticut, or Virginia resident and we refuse to take action on your request, you may appeal this refusal within a reasonable period after you have received notice of the refusal. You may file an appeal by calling (toll free) +1 844 338 3905 or submitting a request through our online [webform](#).

### **authorized agents**

If you would like your agent to make a request on your behalf to the extent permitted under applicable law, the agent may use the submission methods noted above under “**privacy rights and requests.**” We will process the agent’s request consistent with applicable law. As part of our verification process, we may request that the agent provide, as applicable, proof concerning their status as an authorized agent. In addition, we may require that you verify your identity as described in the “privacy rights and requests” section or confirm that you provided the agent permission to submit the request.



## **de-identified information**

Where we maintain or use de-identified information, we will continue to maintain and use the de-identified information only in a de-identified fashion and will not attempt to re-identify the information.

## **how to contact us**

If you have questions regarding our handling of personal information for residents of California, Colorado, Connecticut, Utah, or Virginia more generally, please contact us by [email](#), or by mail at:

Chevron Corporation  
Attn. Global Privacy Office  
6001 Bollinger Canyon Rd.  
San Ramon, CA 94583

## **changes to this supplement**

Chevron may occasionally change or update this Supplement. When we do, we will post the revised Supplement on this page with a new "last updated" date.

## **additional notice of financial incentive / loyalty program for residents of California and Colorado**

We may offer various incentives, including special offers, discounts, rewards and coupons pursuant to certain rewards and loyalty programs, including the Chevron Texaco Rewards and Albertsons Reward Points programs (each, a "Loyalty Program"), throughout the year to individuals who participate in a Loyalty Program (the "Members") for providing us with personal information about them. Categories of personal information that may be collected

pursuant to a Loyalty Program by either Chevron and/or Albertsons for purposes of administering the Loyalty Program, include, but are not limited to: identifiers such as name, mailing address, email address, mobile phone number and unique device information such as IP address or mobile operating system; geolocation information including, when a Member uses a Chevron or Albertsons app, the precise geolocation; commercial information; and other information Members provide when they participate in a Loyalty Program.

We do not assign a monetary value to the data we collect. But, based on our good-faith estimate, we believe the value received from a Member's personal information is reasonably equal to the value of the benefits we offer to a Member pursuant to a Loyalty Program. We base our good faith estimate on: the value that arises from our commercial relationships, such as with business partners, vendors, and customers; the costs and expenses we incur in offering benefits to Members; the types of benefits provided; and the collection, use, and retention of the personal information of consumers who have voluntarily signed up and chosen to remain Members. The value of Loyalty Program benefits to Members varies significantly because individual Members take advantage of Loyalty Program benefits in different ways and to varying degrees. This estimate is not specific to any Member and may vary by Member. We have calculated such value by taking into consideration, without limitation, relevant factors related to the estimated value of such information to us, as set forth under California Law.

The following details are disclosed above in Chevron's United States Supplemental Privacy Statement, in the section entitled "[collection, processing, disclosure, and sharing of personal information](#)":

- Categories of personal information about Members processed for purposes of targeted advertising; and
- Categories of third parties that will receive personal information about Members, including sensitive personal information.

If eligible, you may join the Chevron Texaco Rewards program by creating a user account on the Chevron or Texaco mobile app or Chevron Texaco Rewards website. Material terms of participating in the Chevron Texaco Rewards program, including all terms and conditions concerning the collection, use and retention of a Member's personal information, the required arbitration of any disputes Members have, and the waiver of Members' ability to bring claims in class action format, are set forth in the applicable [terms and conditions](#), [Privacy Statement](#) and this Supplement, and should be carefully reviewed prior to participation in the Chevron Texaco Rewards program.

You have the right to delete your user account on the Chevron or Texaco mobile app by going to "My Profile" on the app, selecting "Settings" and then "Delete Account" and following the prompts from there. Your user account will be deleted from both the mobile app and Chevron Texaco Rewards website. This will include any payment methods, all transaction receipts, and any earned points and rewards. Once you delete your user account, you will no longer be able to access this information. We reserve the right to maintain information for eligibility purposes and to the extent permitted by law.

You may join the Albertsons (and other Albertsons Companies Inc. family of stores) Reward Points program ("Albertsons for U<sup>®</sup>") by creating a Program Member account by (1) entering your 10-digit mobile phone number in an in-store PIN pad at checkout of an Albertsons or other ACI banner store, or (2) registering online at [Albertsons.com/forU](https://albertsons.com/forU) (or other ACI banner store websites) or through each banner store's mobile application by providing complete and accurate information. Full terms and conditions of your participation in the Albertsons forU<sup>®</sup> program, including opt-out and contact information can be found at [Albertsons.com/foru](https://albertsons.com/foru) and [albertsonscompanies.com/about-us/our-policies/terms-of-use.html](https://albertsonscompanies.com/about-us/our-policies/terms-of-use.html).

If you are a member of the Albertsons for U<sup>®</sup> program, you may enter your Albertsons for U<sup>®</sup> Loyalty ID directly into the pump dispenser or you may link

your Albertsons for U® Loyalty ID (“forU Rewards mobile number”) in the Chevron or Texaco app “wallet” to redeem Albertsons gas rewards towards fuel purchases at participating Chevron and Texaco stations. Upon entering your registered phone number, Chevron or its administrator will check your available balances under both the Chevron Texaco Rewards and Albertsons for U® Rewards programs and provide you the option to redeem. The available rewards from both programs will be automatically combined and applied at participating stations if you linked your two accounts and paid using your Chevron or Texaco app account or if you joined the Chevron Texaco Rewards and Safeway/Albertsons Reward Points programs with the same number.

You may unlink your Albertsons for U® Loyalty ID at any time by deleting it from the Chevron or Texaco app “wallet”. Once you unlink your Albertsons for U® Loyalty ID from the Chevron or Texaco app, you will need to enter your Albertsons for U® Loyalty ID at the pump dispenser following the prompts on the screen to redeem Albertsons gas rewards towards savings on fuel purchases at participating Chevron and Texaco stations.