



operating safely and reliably

we are committed to keeping
our people, our partners
and the environment safe

human energy®



learn more at [chevron.com/healthsafety](https://www.chevron.com/healthsafety)

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The Chevron Way's emphasis on protecting people and the environment drives our commitment to operating safely and reliably. Programs like Essentials Checklists in our Downstream business and Save Your Life Actions in our Upstream business help ensure strong safeguards are in place and functioning properly *before work begins*.

Thanks to these programs and a deep respect for our safety culture, our 2018 OE performance was the best on record. We matched or outperformed all but one of our targets and set new record lows in our Total Recordable Incident and Motor Vehicle Crash rates.



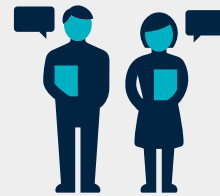
keeping people safe

Our Operational Excellence Management System (OEMS) provides a rigorous structure to identify risks, strengthen safety capabilities and reduce potential impacts should an incident occur. To improve operational performance and keep people safe, we analyze safeguards to test vulnerabilities in human judgment and evaluate equipment that is subject to degradation over time.

We provide training on physical factors that affect performance, like fatigue, stress and distractions. To further improve performance, we provide resources that enhance the design and layout of work areas.

record safety

2018 marks our best year
on record in health,
environment and safety.



creating a culture of learning: everyone has a voice

Organizational Learning is an integral part of our OEMS. Through Organizational Learning, we identify problems, share ideas to solve them and find safeguards to prevent risks. We have adopted industry-recognized human performance tools to help leaders promote open communication on safety issues and establish a culture of learning.

One of those tools is Learning Teams, which brings together workers and creates a shared understanding of how specific jobs get done in the field. This makes it easier for the teams to understand the complexity of each worker's tasks. When operational knowledge is shared, the Learning Teams discover strengths and potential vulnerabilities, all of which inform how we might enhance safeguards.



additional resources

chevron.com/OE

Previous page: Our Operational Excellence Management System provides a structure to identify risks, strengthen safety capabilities and reduce potential impacts should an incident occur. Colleagues are pictured being safely transferred from vessels at the end of a work shift in the Agbami Field, offshore Nigeria.